




Functional Communication Checklist for Device Use

A client's communication skills may vary depending on the communication scenario. This is a practical tool to identify a client's current communication abilities across multiple functional areas.

 Frequent Use of the Device	 Occasional Use of the Device	 Requires Supported Use of the Device
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COMMUNICATION SCENARIOS

Expressing Medical Information

Provide name and DOB at doctor's office

List symptoms to medical provider




Communicate advanced care directives to medical providers and/or family

Socializing with Others

Answer yes/no questions in conversation

Order at a drive-thru

Recount a story with friends at dinner

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COMMUNICATION SCENARIOS

Expressing Opinions/Preferences

Request specific food or drink Item

Tell a familiar communication partner you liked/disliked a movie




Explain personal opinion

Expressing Feelings

Express a feeling

Express reasons behind the feeling

Provide a more detailed account of feelings to a grief counselor

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COMMUNICATION SCENARIOS

Engaging in Hobbies

Request to play a game

Interact with players during a game



Teach a new player the rules of a game

Humor and Social Engagement

Request a joke

Tell a joke

Tell a narrative joke

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COMMUNICATION SCENARIOS

Relationships and Intimacy

Express feelings of intimacy

Communicate about specific needs
and preferences



Build a dating profile

Decisions and Personal Advocacy

Agree or disagree with decisions

Request to make personal decisions

Use advocacy scripts for legal matters

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COMMUNICATION SCENARIOS

Participating in the Community

Greet a cashier

Ask the sales associate a question at the store




Place a food and drink order at a menu

Emergency Situations

Ask for help

Provide personal information to medical provider

Communicate with 911 Operator on the phone

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COMMUNICATION SCENARIOS

Vocational Reintegration

Introduce self to others within a support group

Inform a non-familiar communication partner of communication strategies and preferences

Participate in a job interview